

Scope of the Management System

NP EN ISO 9001:2015: Albergaria, Águeda, Fundão

Manufacturing and surface treatment of metal accessories for use in leather goods, jewelry, and watchmaking (watchmaking, in Agueda).

NP EN ISO 14001:2015: Águeda

Manufacturing and surface treatment of metal accessories for use in leather goods, jewelry, and watchmaking at the Industrial Units in Águeda.

Vision

JADE CREACTION's vision is to establish itself as a global leader and reference of excellence in the luxury brand market, promoting sustainable growth and committed to the highest standards of quality.

Mission

JADE CREACTION's mission is to create, develop, and produce high-quality metal accessories for the luxury sector, with a focus on leather goods, jewelry, and watchmaking. We ensure full compliance with the high standards of luxury brands by applying advanced and rigorous operational processes. We are committed to meeting the expectations of our clients and stakeholders, promoting innovation, quality, and sustainability in all areas of our business.

Values

Customer Focus: The customer is the essence of our existence, and we strive to exceed their expectations with exceptional experiences.

Sustainability: We are committed to social, economic, and environmental responsibility, integrating sustainable practices into all our operations to preserve the legacy of luxury brands.

Quality and Innovation: We dedicate ourselves to meeting the industry's rigorous standards through innovative methods and processes that ensure excellence in every accessory.

Ethics and Integrity: We value honesty and respect in all our interactions, maintaining transparency and accountability in the information provided to all stakeholders.

Management Policy

JADE CREACTION is committed, in its strategy defined by its Vision, Mission, and Values, to fostering an organizational culture focused on sustainability and continuous improvement. To this end, we have guiding principles:

Quality

- Meet the requirements of customers, as well as applicable legal and regulatory standards for products and services, in order to fulfill their desires and satisfaction.
- Provide the development of our employees by providing training that meets their needs and expectations, as well as enhancing their skills.
- Work in partnership and mutual benefit with our suppliers and other stakeholders.
- Promote commitment to sustainability by communicating our organizational culture regarding quality, the environment, social responsibility, and occupational health and safety to stakeholders.

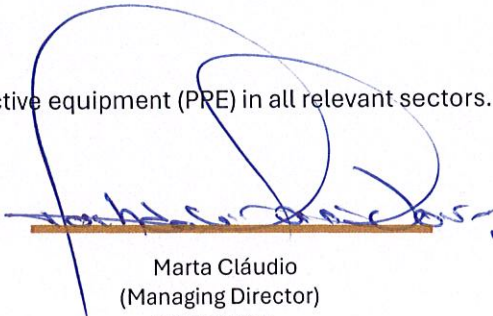
- Improve the effectiveness and performance of our processes, products, services, and management system to achieve continuous growth in the global market for high-quality brands.

Environment

- Integrate respect for the environment and management of environmental aspects at all stages of the business process and throughout the entire value chain, ensuring that all stakeholders, including suppliers, have the necessary skills and competencies for this purpose.
- Adhere to ethical principles of transparency, honesty, and integrity in relationships with competent authorities and other stakeholders.
- Continuously improve environmental performance, particularly in pollution prevention and minimizing impacts.
- Comply with applicable environmental legislation and other voluntarily assumed commitments.
- Manage environmental risks to eliminate or minimize negative impacts from activities, both under normal circumstances and in emergencies or accidents.
- Promote the use of best technologies to preserve natural resources and prevent and reduce pollution.
- Encourage energy efficiency and rational energy use practices as a key approach compatible with the sustainable use of resources.
- Consider stakeholder expectations in environmentally relevant processes and communications.
- Promote knowledge creation and dissemination of best practices in the field of the environment.

Safety

- Promote training and information for employees about the inherent risks of activities, raising awareness of compliance with legal requirements.
- Ensure consultation and participation of workers.
- Safeguard the health and safety of employees, customers, visitors, and service providers by preventing accidents and incidents through proactive measures.
- Encourage continuous improvement of safety within the organization to respond to emergencies and prevent workplace accidents.
- Develop and implement emergency management programs to prevent and avoid injuries to stakeholders and damage to the environment in case of accidents.
- Promote employee health.
- Raise awareness and ensure the proper use of personal protective equipment (PPE) in all relevant sectors.

A handwritten signature in blue ink, appearing to read "Marta Cláudio", written over a horizontal line.

Marta Cláudio
(Managing Director)
03/10/2024